

## InstallShield Engine Cannot Be Installed

<b>Problem Summary</b>	During Unified CVP installation, the following error message appears:
<b>Error Message</b>	“The InstallShield Engine(iKernel.exe) could not be installed. Ikernel.exe could not be copied to C:\Program Files\Common Files\InstallShield\Engine\6 \Intel 32.”
<b>Possible Cause</b>	Multiple instances of the Install Program are being run. <b>Note:</b> InstallShield (the install program for the Unified CVP) allows only one ikernel.exe to be running at a time.
<b>Recommended Action</b>	Stop all install programs and run the Unified CVP installation program.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.