

## The installation fails due to an invalid IP address

<b>Problem Summary</b>	The installation fails because an invalid or incorrect IP address was entered when the node was added to the cluster.
<b>Error Message</b>	Installation failed due to invalid IP address.
<b>Possible Causes</b>	An invalid or incorrect IP address was entered when the node was added to the cluster.
<b>Recommended Action</b>	<p><b>Use this procedure to correct an invalid secondary node IP address only while trying to add the node to a MediaSense cluster but before it has been installed. Do not use this procedure after the server has been installed.</b></p> <p>1) Enter 'set network cluster server' on the primary server to update the MediaSense cluster configuration with the correct IP address for the server which was incorrectly configured:</p> <pre>set network cluster server ip 10.10.10.93 10.10.10.136</pre> <p>where 10.10.10.93 is the invalid server address and 10.10.10.136 is the correct address to be set.</p> <p>2) Enter 'show network cluster' to verify the interim cluster configuration:</p> <p>Example response:</p> <pre>show network cluster 1 10.10.10.135 mcs-pri.cisco.com mcs-pri Primary authenticated using TCP since Mon Sep 12 12:53:16 2011 2 10.10.10.136 mcs-sec Secondary not authenticated or updated on server</pre> <p>3) Enter ' run sql select name,nodeid from ProcessNode' on the primary server to ensure that the IP address change is replicated to the secondary server database.</p> <p>Example response:</p> <pre>run sql select name,nodeid from ProcessNode name          nodeid EnterpriseWideData  1 mcs-pri       2 mcs-sec       3</pre> <p>4) Reboot the primary server to update the local name resolution files including the hosts, rhosts, sqlhosts, and services.</p> <p>5) Enter 'show network cluster' to verify the interim cluster configuration again:</p> <p>Example response:</p> <pre>show network cluster 1 10.10.10.135 mcs-pri.cisco.com mcs-pri Primary authenticated using TCP since Mon Sep 12 14:43:59 2011 2 10.10.10.136 mcs-sec.cisco.com mcs-sec Secondary authenticated</pre> <p>6) Go to the MediaSense Server Configuration list on the Administration page and confirm that the correct ip address is now showing for the secondary server.</p>
<b>Release</b>	Release 8.5(4), Release 9.0(1).
	None.

<b>Associated CDETS #</b>	
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