

## IncompatibleSessionException seen in MIVR logs

<b>Problem Summary</b>	IncompatibleSessionException seen in MIVR logs
<b>Error Message</b>	unable to clean sessions
<b>Possible Cause</b>	This exception is seen when:  . A routepoint redirects a call to an unmonitored extension and the call comes back to another routepoint . Sometimes following SelectJoin, DirectTransfer, Join across Lines and Direct Transfer across lines of a call to a routepoint by an agent
<b>Recommended Action</b>	This exception can be ignored
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	CSCta61772.