

Importing_the_same_contact_not_getting_dialed_out

Problem Summary	Enable Traces for Outbound IVR.
Error Message	NA
Possible Cause	NA.
Recommended Action	Enable SS_OB and IVR_RTDM traces in Cisco Unified CCX Serviceability Administration web interface to enable traces related to Outbound IVR
Release	Release 8.5(1)
Associated CDETS #	NA