

Importing\_the\_same\_contact\_not\_getting\_dialed\_out

<b>Problem Summary</b>	Enable Traces for Outbound IVR.
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA.
<b>Recommended Action</b>	Enable SS_OB and IVR_RTDM traces in Cisco Unified CCX Serviceability Administration web interface to enable traces related to Outbound IVR
<b>Release</b>	Release 8.5(1)
<b>Associated CDETS #</b>	NA