

## Translation Routing does not work

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|---------------------------|---|
| <b>Problem Summary</b>    | Translation Routing is not working.   |
| <b>Error Message</b>      | None.   |
| <b>Possible Cause</b>     | <p>The problem might be one of the following:</p> <ul style="list-style-type: none"> <li>• The Translation Route is not defined on the Unified ICME parent.</li> <li>• Route points for translation route targets are not defined on the Unified CCE child.</li> <li>• Route points are not defined in the Dialed Number Table of the child system.</li> <li>• Route points defined in the child system Dialed Number Table do not have the Application Routing Permitted check box checked.</li> </ul> |
| <b>Recommended Action</b> | Check to be sure that Translation Routes are defined on the Unified ICME parent, that Route points for translation route targets have been defined on the child, and that Route Points are defined in the child system's Dialed Number Table and that the Application Routing Permitted check box is checked. Check the procmon acdml command and look for the dialed number. The status should be operate. If the dialed number is 1000, the command to use is acdml 1000.                             |
| <b>Release</b>            | Release 7.5(1) and 8.0  |
| <b>Associated CDETS #</b> | None.   |