

Agent not shown in Agent Explorer

Problem Summary	The agent is not shown in the Agent Explorer
Error Message	None.
Possible Cause	The ICM uses an agent's name to uniquely identify the agent.
Recommended Action	<ol style="list-style-type: none"> 1. Search for INVALID_OAMP_AGENT_RECORD in Unified Expert Advisor runtime log. If found, that agent record is not sent to Unified ICM because of lack of ICMFirstName or ICMLastName. 2. Is there another agent with the same ICMFirstName and ICMLastName? 3. Is there an agent being deleted before having the same first/last name (as of a restriction in ICMauto-config library)? 4. Troubleshoot on the Unified ICM side if none of the above is true.
Release	Release 7.6(1).
Associated CDETS #	None.