

## Agent not shown in Agent Explorer

<b>Problem Summary</b>	The agent is not shown in the Agent Explorer
<b>Error Message</b>	None.
<b>Possible Cause</b>	The ICM uses an agent's name to uniquely identify the agent.
<b>Recommended Action</b>	<ol style="list-style-type: none"> <li>1. Search for INVALID_OAMP_AGENT_RECORD in Unified Expert Advisor runtime log. If found, that agent record is not sent to Unified ICM because of lack of ICMFirstName or ICMLastName.</li> <li>2. Is there another agent with the same ICMFirstName and ICMLastName?</li> <li>3. Is there an agent being deleted before having the same first/last name (as of a restriction in ICMauto-config library)?</li> <li>4. Troubleshoot on the Unified ICM side if none of the above is true.</li> </ol>
<b>Release</b>	Release 7.6(1).
<b>Associated CDETS #</b>	None.