

How to integrate MRCP ASR-TTS with Unified CCX

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| Problem Summary | How to integrate MRCP ASR-TTS with Unified CCX |
| Error Message | MRCP ASR and MRCP TTS Provider not able to recognize and play prompts. |
| Possible Cause | Unified CCX is not integrated properly. |
| Recommended Action | Please refer to information available at http://www.cisco.com/en/US/prod/collateral/voicesw/custcosw/ps5693/ps1846/prod_bulletin0900aecd80 |
| Release | Release 8.0(1) |
| Associated CETS # | |