

## How to integrate MRCP ASR-TTS with Unified CCX

<b>Problem Summary</b>	How to integrate MRCP ASR-TTS with Unified CCX
<b>Error Message</b>	MRCP ASR and MRCP TTS Provider not able to recognize and play prompts.
<b>Possible Cause</b>	Unified CCX is not integrated properly.
<b>Recommended Action</b>	Please refer to information available at <a href="http://www.cisco.com/en/US/prod/collateral/voicesw/custcosw/ps5693/ps1846/prod_bulletin0900aecd80">http://www.cisco.com/en/US/prod/collateral/voicesw/custcosw/ps5693/ps1846/prod_bulletin0900aecd80</a>
<b>Release</b>	Release 8.0(1)
<b>Associated CETS #</b>	