

## How\_to\_check\_if\_a\_process\_crashed

<b>Problem Summary</b>	How to check if a process crashed?
<b>Error Message</b>	53: uccx-ha-n01.localdomain: Feb 09 2010 13:03:04.809 UTC : %UC_SERVICEMANAGER-2-ServiceFailed: %[ServiceName=Cisco Unified CCX Engine][Reason=Service stopped abruptly][ClusterID=][NodeID=uccx-ha-n01]: Service terminated.
<b>Where to find</b>	Look for the above Service Manager alarm  <ul style="list-style-type: none"> <li>• Login into RTMT -&gt; SysLog Viewer -&gt; Select a Node -&gt; Application Logs -&gt; CiscoSyslog -&gt; Filter -&gt; App ID = Cisco Service Manager -&gt; UC_SERVICEMANAGER-2-ServiceFailed</li> </ul>
<b>Recommended Action</b>	Check if a core file exists  <ul style="list-style-type: none"> <li>• Login into RTMT -&gt; Trace &amp; Log Central -&gt; Remote Browse -&gt; Crash Dumps -&gt; Service Name -&gt; Finish</li> <li>• Browse the nodes and check for any core files. If there is a core file, download and debug it. Refer to <a href="#">How to analyze the core file</a> .</li> </ul>
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	NA