

## How\_to\_Collect\_DB\_Data\_for\_a\_Particular\_HR\_Report

<b>Problem Summary</b>	How to Collect Data from Database for a Particular HR Report.
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	<p>a. Place the CiscoDataExporter.jar in \$WFAVVID/lib directory on the Unified CCX server (preferably on secondary).</p> <p>b. Double click to run the jar or open the jar with javaw (you might have to select 'Open With' in the Windows context menu)</p> <p>c. Run the tool for the concerned reports for the period when the problem is seen. Choose the default options on the tool. The output is a zip file named as &lt;report name&gt;_&lt;startdate&gt;_&lt;enddate&gt;.zip</p> <p>d. Please send the zipped files and remove the jar from the customer?s box.</p>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	NA