

How_to_Collect_DB_Data_for_a_Particular_HR_Report

Problem Summary	How to Collect Data from Database for a Particular HR Report.
Error Message	NA
Possible Cause	NA
Recommended Action	<p>a. Place the CiscoDataExporter.jar in \$WFAVVID/lib directory on the Unified CCX server (preferably on secondary).</p> <p>b. Double click to run the jar or open the jar with javaw (you might have to select 'Open With' in the Windows context menu)</p> <p>c. Run the tool for the concerned reports for the period when the problem is seen. Choose the default options on the tool. The output is a zip file named as <report name>_<startdate>_<enddate>.zip</p> <p>d. Please send the zipped files and remove the jar from the customer's box.</p>
Release	Release 7.0(1)
Associated CDETS #	NA