

How_to_Collect_DB_Data_for_a_Particular_HR_Report

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| Problem Summary | How to Collect Data from Database for a Particular HR Report. |
| Error Message | NA |
| Possible Cause | NA |
| Recommended Action | <p>a. Place the CiscoDataExporter.jar in \$WFAVVID/lib directory on the Unified CCX server (preferably on secondary).</p> <p>b. Double click to run the jar or open the jar with javaw (you might have to select 'Open With' in the Windows context menu)</p> <p>c. Run the tool for the concerned reports for the period when the problem is seen. Choose the default options on the tool. The output is a zip file named as <report name>_<startdate>_<enddate>.zip</p> <p>d. Please send the zipped files and remove the jar from the customer?s box.</p> |
| Release | Release 7.0(1) |
| Associated CDETS # | NA |