

## How to Collect Cisco Unified Intelligence Center Upgrade/Switch-Version Logs

<b>Problem Summary</b>	How to collect Cisco Unified Intelligence Center upgrade/switch-version logs?
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	<p>Through RTMT:</p> <ol style="list-style-type: none"> <li>1. Login to RTMT</li> <li>2. Trace And Log Central &gt; Collect Install Logs</li> <li>3. Check install.log, cuic-install.out, cuic-install.log, and mmca-install.log</li> </ol> <p>Through root login:</p> <ol style="list-style-type: none"> <li>1. Login as root account</li> <li>2. Collect the following logs: <ul style="list-style-type: none"> <li>/var/log/install/install.log</li> <li>/var/log/install/cuic-install.log</li> <li>/var/log/install/cuic-install.out</li> <li>/var/log/install/mmca-install.log</li> </ul> </li> </ol>
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None