

How to Collect Cisco Unified Intelligence Center Upgrade/Switch-Version Logs

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| Problem Summary | How to collect Cisco Unified Intelligence Center upgrade/switch-version logs? |
| Error Message | NA |
| Possible Cause | NA |
| Recommended Action | <p>Through RTMT:</p> <ol style="list-style-type: none"> 1. Login to RTMT 2. Trace And Log Central > Collect Install Logs 3. Check install.log, cuic-install.out, cuic-install.log, and mmca-install.log <p>Through root login:</p> <ol style="list-style-type: none"> 1. Login as root account 2. Collect the following logs: /var/log/install/install.log /var/log/install/cuic-install.log /var/log/install/cuic-install.out /var/log/install/mmca-install.log |
| Release | Release 9.0(1) |
| Associated CDETS # | None |