

## How to Collect Cisco Unified Intelligence Center Logs

<b>Problem Summary</b>	How to collect Cisco Unified Intelligence Center logs?
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	<p>The Cisco Unified Intelligence Center reporting logs can be collected through RTMT similar to any other application logs. Refer to the <b>Collect trace files</b> section in the <b>Trace and Log Central</b> chapter of the RTMT guide for the procedure to collect application logs.</p> <p>Select the below Cisco Unified Intelligence Center services in the <b>Select UCCX Services/Application</b> tab.</p> <ul style="list-style-type: none"> <li>• Cisco Unified Intelligence Center Reporting Service</li> <li>• Cisco Unified Intelligence Center Serviceability Service</li> </ul>
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None