

## Historical Reporting data mismatch

<b>Problem Summary</b>	An agent/CSQ being reported in one report but not in another for the same time period when it should have been reported at both places
<b>Error Message</b>	
<b>Possible Cause</b>	Records are being written with inactive ids. Some of the reports use dateinactive field for getting the resultset. So they fail to report on agents/csqs whose records are written with wrong ids. While some of the reports do not use dateinactive field and hence are able to report on messed up agents/csqs.
<b>Recommended Action</b>	
<b>Release</b>	7.0
<b>Associated CDETS #</b>	CSCsz09929, SR 614582595