

Historical Database db_cra is full

Problem Summary	Historical data is not getting written into the database, db_cra.
Error Message	Could not allocate space for object in database db_cra because the PRIMARY file group is full in the SQL log file, MIVR log file.
Possible Cause	The db_cra database is full.
Recommended Action	Do one of the following: <ul style="list-style-type: none"> • Try to start purging using the Cisco Unified CCX Administration web page. Choose Tools > Historical Reporting > Purge Now. • Check the db_cra database size to make sure that it is of the proper size for the call volume generated.
Release	Release 7.0, Release 5.0
Associated CDETS #	None.