

## HTTP 403 or security protocols error while accessing appadmin or uccxservice

<b>Problem Summary</b>	Using the navigation drop down we navigate to appadmin or uccxservice and response is either HTTP 403 (forbidden) or Security protocols error
<b>Error Message</b>	HTTP 403 (forbidden) or Security protocols error page is seen
<b>Possible Cause</b>	The SSO session although expired is holding a reference to the user corresponding to one of the common VOS webapps
<b>Recommended Action</b>	Use a completely new browser session (new browser instance) to login.
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	