

HTTP 403 or security protocols error while accessing appadmin or uccxservice

| | |
|---------------------------|---|
| Problem Summary | Using the navigation drop down we navigate to appadmin or uccxservice and response is either HTTP 403 (forbidden) or Security protocols error |
| Error Message | HTTP 403 (forbidden) or Security protocols error page is seen |
| Possible Cause | The SSO session although expired is holding a reference to the user corresponding to one of the common VOS webapps |
| Recommended Action | Use a completely new browser session (new browser instance) to login. |
| Release | Release 8.0(1) |
| Associated CDETS # | |