

## Unexpected Event for the Gatekeeper Registrations Error

<b>Problem Summary</b>	Error Message in the H.323 Service Logs States “Unexpected event for the Gatekeeper registration. Please make sure H.323 Gatekeeper is up and running.”
<b>Error Message</b>	Unexpected event for the Gatekeeper registration. Please make sure H.323 Gatekeeper is up and running.
<b>Possible Cause</b>	The configured H.323 Gatekeeper is not running or Gatekeeper is not configured correctly.
<b>Recommended Action</b>	<p>Follow these steps:</p> <ul style="list-style-type: none"> <li>• Make sure the H.323 Gatekeeper is running on the IP address configured in the Unified CVP Call Server. Verify that the correct IP address of H.323 Gatekeeper is configured.</li> <li>• Verify that the IP network connectivity between the Unified CVP Call Server and H.323 Gatekeeper.</li> </ul>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.