

Unexpected Event for the Gatekeeper Registrations Error

Problem Summary	Error Message in the H.323 Service Logs States “Unexpected event for the Gatekeeper registration. Please make sure H.323 Gatekeeper is up and running.”
Error Message	Unexpected event for the Gatekeeper registration. Please make sure H.323 Gatekeeper is up and running.
Possible Cause	The configured H.323 Gatekeeper is not running or Gatekeeper is not configured correctly.
Recommended Action	<p>Follow these steps:</p> <ul style="list-style-type: none"> • Make sure the H.323 Gatekeeper is running on the IP address configured in the Unified CVP Call Server. Verify that the correct IP address of H.323 Gatekeeper is configured. • Verify that the IP network connectivity between the Unified CVP Call Server and H.323 Gatekeeper.
Release	Release 7.0(2)
Associated CDETS #	None.