

H.323 Service Process Restarts Unexpectedly

Problem Summary	H.323 Service process restarts unexpectedly
Error Message	None
Possible Cause	An internal memory error occurred in the H.323 Service.
Recommended Action	Search the H.323 Service logs for an occurrence of the word EXCEPTION around the time of the failure. If found, this indicates a memory corruption issue. Contact your support provider for additional information.
Release	Release 7.0(2)
Associated CDETS #	None.
Possible Cause	Another possibility is the user accidentally hung the H.323 Service console window by highlighting text on the screen or using the scroll bar to view the contents of the console window.
Recommended Action	Check the H.323 Service logs for an occurrence of the phrase H.323 Service will be restarted in 1800 seconds . If no EXCEPTION errors are found around that time, it indicates that the user inadvertently hung the H.323 Service process.
Release	Release 7.0(2)
Associated CDETS #	None.