

H.323 Service Out of Service

Problem Summary	The H.323 service is out of service. Although it is out of service, the H.323 Service allows calls in progress to complete, but does not accept new calls.
Error Message	None.
Possible Cause	H.323 Service is not registered to a Gatekeeper.
Recommended Action	In VBAAdmin, verify the Gatekeeper IP address by typing showGatekeeper. On the Gatekeeper, type show Gatekeeper endpoints
Release	Release 7.0(2)
Associated CDETS #	None.
Possible Cause	There are no in-service Call Servers. The Call Server may take itself out of service when Unified ICME response times become too long.
Recommended Action	Within the Operations Console, go to Device Management > Unified CM. Go to Engine > Engine Configuration . Change New Call Throughput Upper Threshold and Call Event Throughput Upper Threshold values to 30000 .
Release	Release 7.0(2)
Associated CDETS #	None.
Possible Cause	A user has administratively taken the H.323 Service out of service.
Recommended Action	A user can administratively take the Call Server out of service by selecting Go Out of Service from AppAdmin > Engine . To resolve this issue, start the service.
Release	Release 7.0(2)
Associated CDETS #	None.
Possible Cause	The H.323 Service has gone out of service due to an internal processing error.
Recommended Action	Consult your support provider for additional information regarding this type of event.
Release	Release 7.0(2)
Associated CDETS #	None.