

H.323 Service Must be Registered with Gatekeeper to Perform IP Transfers Error

Problem Summary	Error message in the H.323 Service logs states “ERROR: H.323 Service must be registered with Gatekeeper to perform IP transfers” during a call.
Error Message	H.323 Service must be registered with Gatekeeper to perform IP transfers.
Possible Cause	The Unified CVP Call Server is not successfully registered with the H.323 Gatekeeper.
Recommended Action	Set the Gatekeeper IP address from the VBAAdmin using setGK <Gatekeeper IP address>. Restart the Unified CVP Call Server after changing the H.323 Gatekeeper.
Release	Release 7.0(2)
Associated CDETS #	None.