

## H.323 Service Must be Registered with Gatekeeper to Perform IP Transfers Error

<b>Problem Summary</b>	Error message in the H.323 Service logs states “ERROR: H.323 Service must be registered with Gatekeeper to perform IP transfers” during a call.
<b>Error Message</b>	H.323 Service must be registered with Gatekeeper to perform IP transfers.
<b>Possible Cause</b>	The Unified CVP Call Server is not successfully registered with the H.323 Gatekeeper.
<b>Recommended Action</b>	Set the Gatekeeper IP address from the VBAAdmin using setGK <Gatekeeper IP address>. Restart the Unified CVP Call Server after changing the H.323 Gatekeeper.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.