

H.323 Service Log Indicates Wrong Number of Licensed IVR Service Ports

Problem Summary	The H.323 Service log file indicates that the maxIVRPorts = 50, but the CVP.license file has 150 ports enabled.
Error Message	H323CallMgr::getRegistrySettings: maxIVRPorts = 50
Possible Cause	It appears that the remaining ports are not being recognized. However, the Unified CVP License file applies to the Call Server when using the SIP Protocol. The Unified CVP H.323 Service is limited by the MaxTotalCalls registry value, so there is no correlation between the Unified CVP VoiceBrowser MaxTotalCalls and the CVP.license file.
Recommended Action	The maxTotalCalls registry value is based on the capacity for the Unified CVP H.323 Service and should not be changed. In this case, you need to provision more than one Unified CVP H.323 Service.
Release	Release 7.0(2)
Associated CDETS #	None.