Agent cannot log in on Genesys desktop - Invalid Password.

Problem Summary	When an agent attempts to login on a Genesys Desktop they get an invalid password error. Note if too many attempts fail the agent will be locked out for a period of time.
Error Message (In CTI-Server log)	CF_INVALID_PASSWORD_SPECIFIED. CF_AGENT_ACCOUNT_LOCKED_OUT.
Possible Cause	Genesys and UCCE passwords are not synchronized.
Recommended Action	Reset both the Genesys and UCCE passwords so they match. It is necessary for the Password in UCCE to match that in Genesys. If too many attempts were tried the agent will need to wait (usually 60 minutes) before trying to log-in after the passwords have been reset.
Release	Release 8.0(2)
Associated CDETS #	N/A