

## When Hyperthreading Is Enabled, Unified CVP Performance Is Degraded

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|---------------------------|---|
| <b>Problem Summary</b>    | When hyperthreading is enabled, the Unified CVP performance is degraded.  |
| <b>Error Message</b>      | None.   |
| <b>Possible Cause</b>     | When hyperthreading is enabled in Windows Operating System on the Call Server, the number of concurrent calls handled decreases by approximately ten percent. |
| <b>Recommended Action</b> | Disable hyperthreading.   |
| <b>Release</b>            | Release 7.0(2)  |
| <b>Associated CDETS #</b> | None.   |