

## Users Cannot Login

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| <b>Problem Summary</b>    | Users, such as: Informix, cvp_dbadmin, and cvp_dbuser are unable to log in, even when using their assigned password.   |
| <b>Error Message</b>      | Login failed message   |
| <b>Possible Cause</b>     | The password for this user has expired. This can occur if the user has not logged in for the number of days specified by the MaximumPasswordAge security policy, system calendar has been set forward, or security policy has been modified. |
| <b>Recommended Action</b> | Log in as administrator and change the password for the user.  |
| <b>Release</b>            | Release 7.0(2)   |
| <b>Associated CDETS #</b> | None.  |