

Unable to Open Command Prompt Window or Other Applications

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| Problem Summary | It fails when trying to open a command prompt window, or some other application. |
| Error Message | None. |
| Possible Cause | There are too many Windows threads in use on the system. |
| Recommended Action | <p>If the total number of calls configured in Call Server and VBAAdmin is too high, the system can run out of threads.</p> <ul style="list-style-type: none"> • 1. Open the Task Manager on the Call Server. 2. Click the Processes tab. 3. Click the View menu. 4. Click the Select Columns option. 5. Check the Thread Count box. 6. Click the Threads heading to sort by decreasing thread count. If the thread count starts approaching 2000, then this is most likely the problem. <p>In VBAAdmin, the ShowMaxTotalCalls should never exceed 400.</p> |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |