

## Errors Reported by Various Unified CVP Components

<b>Problem Summary</b>	Errors reported by various Unified CVP components. ICM script fails calls from Play Media node, and many calls abnormally disconnect.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Running Symantec virus scan software with a heavy call load (greater than 2 calls per second) can cause these types of errors.
<b>Recommended Action</b>	If your call load is heavier than two calls per second, disable Symantec virus scan software and use McAfee 8.0i virus scan software instead.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.