

No buttons are enabled when the softphone starts and the status bar indicates Disconnected

Problem Summary	There are no buttons enabled when the softphone starts and the status bar indicates Disconnected.
Error Message	None.
Possible Cause	This symptom indicates that the softphone is unable to connect to a CTI OS Server to get configuration information. This may be due to an incorrectly configured or unreachable configuration server.
Recommended Action	See the tips listed under <i>Incorrect Configuration</i> for more information on how to resolve this problem.
Release	Release 7.5(x)
Associated CDETS #	None.