

Unified Presence SIP Proxy is using a high amount of CPU

| | |
|---------------------------|---|
| Problem Summary | IM messages cannot be sent or call routing fails at an extremely high rate for Unified Expert Advisor and/or Unified CVP that go through the Cisco Unified Presence server proxy. |
| Error Message | None. |
| Possible Cause | The Unified Presence proxy service parameters may have been changed. |
| Recommended Action | Use the following configuration under the proxy service parameters in Unified Presence (if not set to this by default): <ul style="list-style-type: none"> ◇ Set initial processes to 20 ◇ Set max no. of spare processes to 20. ◇ Set max no. of processes to 20. |
| Release | Release 7.6(1) |
| Associated CDETS # | None. |