

Unified Presence SIP Proxy is using a high amount of CPU

Problem Summary	IM messages cannot be sent or call routing fails at an extremely high rate for Unified Expert Advisor and/or Unified CVP that go through the Cisco Unified Presence server proxy.
Error Message	None.
Possible Cause	The Unified Presence proxy service parameters may have been changed.
Recommended Action	Use the following configuration under the proxy service parameters in Unified Presence (if not set to this by default): <ul style="list-style-type: none"> ◇ Set initial processes to 20 ◇ Set max no. of spare processes to 20. ◇ Set max no. of processes to 20.
Release	Release 7.6(1)
Associated CDETS #	None.