

## RTSP live monitoring sessions fail when using CUBE

<b>Problem Summary</b>	When using a mixed load in a CUBE deployment, multiple RTSP live monitoring sessions failed (RTSP packets were dropped). Recordings may also sound very choppy on playback.
<b>Error Message</b>	None.
<b>Possible Cause</b>	CUBE may be using a lower Ethernet cable connection (for example, 100 MB connection) instead of the suggested 1 GB Ethernet cable connection. Under a heavy load, this connection may cause multiple IP packets to drop.
<b>Recommended Action</b>	If your CUBE deployment is running heavy loads, verify that the Ethernet cable connecting CUBE to the switch is 1 GB.
<b>Release</b>	Release 8.5(3), Release 8.5(4), Release 9.0(1).
<b>Associated CDETS #</b>	None.