

Irrevocable damage to node in a cluster

Problem Summary	A node in the cluster has been damaged irrevocably and needs to be reinstalled from scratch.
Error Message	The installation proceeds normally, but the post-install setup wizard does not come up as it normally does the first time you enter the administration application after a fresh install. You are therefore not given the opportunity to select whether this is a Primary, Secondary or Expansion node, and the MediaSense services do not start up.
Possible Cause	The MediaSense cluster believes the setup wizard has already been executed for this node.
Recommended Action	Contact Cisco TAC to reset the setup wizard. Then restart the node and sign in to the administration application again.
Release	All releases.
Associated CDETS #	None