

## HTTP Status 500 message displays when opening Cisco MediaSense Administration after system restart

<b>Problem Summary</b>	This exception message displays for the first few minutes after restarting Cisco MediaSense Release 9.0(1a) in a Cisco Services Ready Engine (SRE) deployment.
<b>Error Message</b>	HTTP Status 500 The server encountered an internal error that prevented it from fulfilling this request.
<b>Possible Cause</b>	Resources of an SRE are relatively limited and MediaSense runs much slower on them than on other types of nodes. Because of this some resources will not be ready for a few minutes.
<b>Recommended Action</b>	Wait a few minutes and try again.
<b>Release</b>	9.0(1a)
<b>Associated CDETS #</b>	None