


Cisco support for the Cisco Mobile Supervisor applet

Problem Summary	Does Cisco Support the Cisco Mobile Supervisor application for the iPhone3G, iPhone 3G S and iPod touch devices?
Error Message	Not applicable.
Possible Cause	Not applicable.
Recommended Action	<p>Cisco Mobile Supervisor is a free application available from the Apple App Store. It is an extension to the Cisco Supervisor Desktop (CSD) on a mobile device and works with Unified Contact Center Express (Unified CCX) release 5.0 and 7.0. This application reformats three real-time Unified CCX reports for display on the iPhone3G, iPhone 3G S and iPod touch devices.</p> <p> Note: Cisco Mobile Supervisor is available to users for free on an "as is" basis. The Cisco Mobile Supervisor is not a Cisco-supported application. Any definitive or existing agreements for global support between Cisco Systems and any other company does not include the Cisco Mobile Supervisor.</p> <p>For a very limited best effort support, contact mobileSupervisor@external.cisco.com.</p>
Release	Release 1.0 and 2.0
Associated CDETS #	None.