


## Cisco support for the Cisco Mobile Supervisor applet

<b>Problem Summary</b>	Does Cisco Support the Cisco Mobile Supervisor application for the iPhone3G, iPhone 3G S and iPod touch devices?
<b>Error Message</b>	Not applicable.
<b>Possible Cause</b>	Not applicable.
<b>Recommended Action</b>	<p>Cisco Mobile Supervisor is a free application available from the Apple App Store. It is an extension to the Cisco Supervisor Desktop (CSD) on a mobile device and works with Unified Contact Center Express (Unified CCX) release 5.0 and 7.0. This application reformats three real-time Unified CCX reports for display on the iPhone3G, iPhone 3G S and iPod touch devices.</p> <p> <b>Note:</b> Cisco Mobile Supervisor is available to users for free on an "as is" basis. The Cisco Mobile Supervisor is not a Cisco-supported application. Any definitive or existing agreements for global support between Cisco Systems and any other company does not include the Cisco Mobile Supervisor.</p> <p>For a very limited best effort support, contact <a href="mailto:mobileSupervisor@external.cisco.com">mobileSupervisor@external.cisco.com</a>.</p>
<b>Release</b>	Release 1.0 and 2.0
<b>Associated CDETS #</b>	None.