

## Switch Transfer Is Not Going to the Gateway Defined in the Gatekeeper Zone Prefix Command

<b>Problem Summary</b>	Switch Transfer is not going to the Gateway defined in the Gatekeeper zone prefix command.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The IP address of the outbound Gateway, which is registered with a DNS name, is used in the zone prefix.
<b>Recommended Action</b>	Use the same name of the outbound Gateway in zone prefix. To verify the outbound Gatekeeper priority list, do the following: <ol style="list-style-type: none"><li>1. Enter the show Gatekeeper gw-type-prefix command in the Gatekeeper CLI.</li><li>2. Enter the show Gatekeeper end command in the Gatekeeper CLI and verify that H323 ID used by egress gateway/endpoint to register with Gatekeeper is used in the Zone prefix configuration of Gatekeeper.</li></ol>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.