

Switch Transfer Is Not Going to the Gateway Defined in the Gatekeeper Zone Prefix Command

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| Problem Summary | Switch Transfer is not going to the Gateway defined in the Gatekeeper zone prefix command. |
| Error Message | None. |
| Possible Cause | The IP address of the outbound Gateway, which is registered with a DNS name, is used in the zone prefix. |
| Recommended Action | Use the same name of the outbound Gateway in zone prefix. To verify the outbound Gatekeeper priority list, do the following: <ol style="list-style-type: none"> 1. Enter the show Gatekeeper gw-type-prefix command in the Gatekeeper CLI. 2. Enter the show Gatekeeper end command in the Gatekeeper CLI and verify that H323 ID used by egress gateway/endpoint to register with Gatekeeper is used in the Zone prefix configuration of Gatekeeper. |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |