

Agents do not fail over to alternate CTI OS

Problem Summary	Agents do not fail over to alternate CTI OS.
Error Message	None.
Possible Cause	The alternate host and port number may not be correctly configured in the connection profile.
Recommended Action	Ensure that the alternate host and port number are properly configured in the connection profile and that the host is reachable over the network. See the tips listed under <i>Incorrect Configuration</i> for more information on how to resolve this problem.
Release	Release 7.5(x)
Associated CDETS #	None.