

**Agents do not fail over to alternate CTI OS**

<b>Problem Summary</b>	Agents do not fail over to alternate CTI OS.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The alternate host and port number may not be correctly configured in the connection profile.
<b>Recommended Action</b>	Ensure that the alternate host and port number are properly configured in the connection profile and that the host is reachable over the network. See the tips listed under <i>Incorrect Configuration</i> for more information on how to resolve this problem.
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.