

Agents do not fail over to alternate CTI OS

| | |
|---------------------------|---|
| Problem Summary | Agents do not fail over to alternate CTI OS. |
| Error Message | None. |
| Possible Cause | The alternate host and port number may not be correctly configured in the connection profile. |
| Recommended Action | Ensure that the alternate host and port number are properly configured in the connection profile and that the host is reachable over the network. See the tips listed under <i>Incorrect Configuration</i> for more information on how to resolve this problem. |
| Release | Release 7.5(x) |
| Associated CDETS # | None. |