

**FTP/SFTP path not accessible during data restore**

<b>Problem Summary</b>	FTP/SFTP path or backup tar file is not accessible during restore process or authentication details not properly entered.
<b>Error Message</b>	<ol style="list-style-type: none"> <li>1. Unable to connect to the host.</li> <li>2. Host could not be found.</li> <li>3. Unknown error occurred while connecting to host.</li> <li>4. Authentication failed.</li> <li>5. Backup file does not exist.</li> </ol>
<b>Possible Cause</b>	FTP/SFTP path or backup tar file is not accessible during restore process or authentication details not properly entered.
<b>Recommended Action</b>	Make sure that the network connectivity is active, location is accessible, proper credentials provided, backup tar file present; and then run restore process from the beginning.
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	None.