

FTP/SFTP path not accessible during data restore

| | |
|---------------------------|--|
| Problem Summary | FTP/SFTP path or backup tar file is not accessible during restore process or authentication details not properly entered. |
| Error Message | <ol style="list-style-type: none"> 1. Unable to connect to the host. 2. Host could not be found. 3. Unknown error occurred while connecting to host. 4. Authentication failed. 5. Backup file does not exist. |
| Possible Cause | FTP/SFTP path or backup tar file is not accessible during restore process or authentication details not properly entered. |
| Recommended Action | Make sure that the network connectivity is active, location is accessible, proper credentials provided, backup tar file present; and then run restore process from the beginning. |
| Release | Release 8.0(1) |
| Associated CDETS # | None. |