

Exception Stack Trace Appears while Accessing Cisco Unified Intelligence Center

Problem Summary	HTTP Status 500 error displays while accessing Cisco Unified Intelligence Center.
Error Message	HTTP Status 500 - type: Exception report message: description: The server encountered an internal error () that prevented it from fulfilling this request. exception: org.apache.jasper.JasperException: The absolute url: http://java.sun.com/jsp/jstl/core cannot be resolved in either web.xml or the jar files deployed with this application.
Possible Cause	Cisco Unified Intelligence Center web application is still starting, while the Cisco Unified Intelligence Center tomcat has already started.
Recommended Action	Wait for couple of minutes and refresh. If this error is still present, check Cisco Unified Intelligence Center catalina.out and CCBU*.log.
Release	Release 9.0(1)
Associated CDETS #	None