

Error occurs when a user launches HRC for first time on Windows 7

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| Problem Summary | Error occurs when a user launches HRC for first time on Windows 7 |
| Error Message | Error. Quitting Application |
| Possible Cause | Following can be possibilities - <ul style="list-style-type: none">• This is a limitation of HRC on Windows 7". |
| Recommended Action | <ul style="list-style-type: none">• Right click on HRC shortcut of desktop.• Click 'Run As Administrator' option• After first login, HRC login happens in the expected way |
| Release | Release 8.0(2), Release 8.5 |
| Associated CDETS # | CSCtw71151 |