

**Error in IE (Class doesn't support Automation)**

<b>Problem Summary</b>	Error seen in pop up windows in IE
<b>Error Message</b>	Class doesn't support Automation
<b>Possible Cause</b>	This occurs only on certain windows clients and is found to be an issue with the following windows libraries  msscript.ocx dispex.dll vbscript.dll scrnrun.dll urlmon.dll
<b>Recommended Action</b>	Re-registering the required DLLs would solve the issue The steps to so the same are: 1. Go to command prompt 2. cd to c:\<windows_home>\system32 3. regsvr32 <dll_name> e.g (regsvr32 msscript.ocx) Similarly run the regsvr command for the other 4 ddls Then restart IE and this issue would be resolved
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	CSCsy22707.