

HRC Printing Unsuccessful

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| Problem Summary | While printing an HR report from the HRC client "Access Denied" error is thrown on the print spooler window. This issue can be seen on Win 7 and Win XP clients. |
| Error Message | Access Denied. |
| Possible Cause | None. |
| Recommended Action | 1. Restart the print spooler service [on the machine where HRC is being executed] from the services panel. 2. Restart the print job from the print spooler window. |
| Release | Release 8.0, Release 8.5 |
| Associated CDETS # | CSCtn20575 |