

## HRC Printing Unsuccessful

<b>Problem Summary</b>	While printing an HR report from the HRC client "Access Denied" error is thrown on the print spooler window. This issue can be seen on Win 7 and Win XP clients.
<b>Error Message</b>	Access Denied.
<b>Possible Cause</b>	None.
<b>Recommended Action</b>	1. Restart the print spooler service [on the machine where HRC is being executed] from the services panel.  2. Restart the print job from the print spooler window.
<b>Release</b>	Release 8.0, Release 8.5
<b>Associated CDETS #</b>	CSCtn20575