

Enterprise Database Subsystem is in out of service or in partial service

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| Problem Summary | Enterprise Database Subsystem is in out of service or in partial service. |
| Error Message | None |
| Possible Cause | 1. In case of HA setup System DSN is not created for all the datasources in both the nodes. 2. External database is not running. 3. Firewall setup between CCX and External database. |
| Recommended Action | Refer Admin guide and correct the Enterprise Database configuration. Verify whether you are able to authenticate from the System DSN tab |
| Release | Release 7.0, Release 5.0 |
| Associated CDETS # | None |