

## When the Wrapup dialog pops up, the strings in the combo box are not meaningful phrases

<b>Problem Summary</b>	When the Wrapup dialog pops up, the strings in the combo box are set to <i>Insert incoming wrapup string here, ...</i> , instead of to meaningful phrases (IPCC Only).
<b>Error Message</b>	None.
<b>Possible Cause</b>	The CTI OS Server has not had its Wrapup strings configured correctly. The Wrapup codes and correspond of the CTI OS Server machine at:  HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\CTIOS\CTIOS_<InstanceName>\ctios\Ser
<b>Recommended Action</b>	Replace the default Wrapup strings with more meaningful ones, adding more if necessary. NOTE: You n softphone too for your changes to take effect. Refer to the CTI OS System Manager's Guide for Cisco IC for details on how to configure Wrapup strings.
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.