

When the Wrapup dialog pops up, the strings in the combo box are not meaningful phrases

Problem Summary	When the Wrapup dialog pops up, the strings in the combo box are set to <i>Insert incoming wrapup string here, ...</i> , instead of to meaningful phrases (IPCC Only).
Error Message	None.
Possible Cause	The CTI OS Server has not had its Wrapup strings configured correctly. The Wrapup codes and correspond of the CTI OS Server machine at: HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\CTIOS\CTIOS_<InstanceName>\ctios\Ser
Recommended Action	Replace the default Wrapup strings with more meaningful ones, adding more if necessary. NOTE: You n softphone too for your changes to take effect. Refer to the CTI OS System Manager's Guide for Cisco IC for details on how to configure Wrapup strings.
Release	Release 7.5(x)
Associated CDETS #	None.