

The Wrapup dialog cannot be dismissed

Problem Summary	The Wrapup dialog cannot be dismissed because the OK button is disabled (IPCC only).
Error Message	None.
Possible Cause	The OK button is disabled because your Wrapup mode (configured in the ICM's Agent Desk Settings) for this call is REQUIRED_WITH_DATA.
Recommended Action	Either select one of the lines in the dialog, or enter your own data in the edit box before the OK button will enable.
Release	Release 7.5(x)
Associated CDETS #	None.