

**The Wrapup dialog cannot be dismissed**

<b>Problem Summary</b>	The Wrapup dialog cannot be dismissed because the OK button is disabled (IPCC only).
<b>Error Message</b>	None.
<b>Possible Cause</b>	The OK button is disabled because your Wrapup mode (configured in the ICM's Agent Desk Settings) for this call is REQUIRED_WITH_DATA.
<b>Recommended Action</b>	Either select one of the lines in the dialog, or enter your own data in the edit box before the OK button will enable.
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.