

## Trace Configuration - Cisco Unified CM Telephony client trace settings not getting updated

<b>Problem Summary</b>	Enabling JTAPI_CLIENT trace settings is not getting saved. Confirmed by cli command:  admin:show uccx trace levels JTAPI_CLIENT  .
<b>Error Message</b>	Following error message is displayed in catalina.out.  JTAPIProperties.save: caught java.io.FileNotFoundException: /opt/cisco/uccx/.jtapi/lib/jtapi.ini (Permission denied)
<b>Possible Cause</b>	No write permissions to the file jtapi.ini in the path /opt/cisco/uccx/.jtapi/lib.
<b>Recommended Action</b>	Provide write permissions to the file jtapi.ini.
<b>Release</b>	Release 8.0(2)
<b>Associated CDETS #</b>	CSCti46961