

## Overview

This article provides a systematic approach to identifying and remedying common problems that may arise as you develop and run applications in the Cisco Emergency Responder.

- [Troubleshooting Phone-Related Problems](#)
- [Troubleshooting Emergency Call Problems](#)
- [Troubleshooting Email Alerts](#)
- [Troubleshooting Web Alerts](#)
- [Troubleshooting Cisco Emergency Responder System and Administration Problems](#)
- [Troubleshooting Cisco Emergency Responder System Problems](#)
- [Troubleshooting Cisco Unified CM Configuration Problems](#)
- [Identifying the Cisco Emergency Responder Groups and Servers in a Cisco Emergency Responder Cluster](#)
- [Phones Moving Between Clusters](#)
- [Starting and Stopping a Cisco Emergency Responder Server](#)
- [Troubleshooting ALI Data Uploads](#)
- [Collecting Call History Logs](#)
- [Collecting Trace and Debug Information](#)
- [Viewing Event Messages](#)
- [Managing Performance](#)
- [Integrating with Network Management Systems](#)
- [Backing Up and Recovering Data](#)
- [Troubleshooting the Data Migration Assistant](#)
- [Troubleshooting Linux Upgrades](#)