Some ECC variables do not always appear in the Information grids

Problem Summary	On a duplexed system (that is, a system with two CTI OS Servers), some ECC variables do not always appear in the CTI Toolkit Agent Desktop and CTI Toolkit IPCC Supervisor Desktop Call Information grids.
Error Message	None.
Possible Cause	When you start the CTI Toolkit Agent Desktop or CTI Toolkit IPCC Supervisor Desktop on a duplexed system, it downloads Call Information grid settings from one of the two CTI OS servers (selected at random). If ECC variable configuration on the two CTI OS servers is not identical, inconsistencies in Call Information grid content will occur.
Recommended Action	Check the ECC variable configuration on both CTI OS Servers and make sure that it is identical.
Release	Release 7.5(x)
Associated CDETS #	None.