

E-mail notification of database purging activities is not sent

Problem Summary	The Cisco Unified CCX system does not send e-mail notification of database purging activities.
Error Message	None.
Possible Cause	The Email subsystem is not configured or e-mail notification is not set up properly in Cisco Unified CCX Administration.
Recommended Action	<p>Complete the following steps:</p> <ol style="list-style-type: none"> 1. From the Cisco Unified CCX Administration web page, choose Subsystems > eMail and make sure that correct information is entered in the Mail Server and eMail Address fields. 2. From the Cisco Unified CCX Administration web page, choose Tools > Historical Reporting and click the Purge Schedule Configuration hyperlink. 3. If multiple e-mail addresses are specified in the Send Email Notifications To field, make sure that each address is separated with a semicolon (;), comma (,), or space. 4. Make sure that the Send Email Notifications To field contains no more than 255 characters.
Release	Release 7.0, Release 5.0
Associated CDETS #	None.