Discrepancies of JAL Scenarios

Problem Summary	In the scenario where agent1 has got a IAQ call (C1) and he conferenced (SJ/JAL) the call (C2) to another agent where call C2 survives then Inbound non-ACD record is not present for agent2.
Error Message	NA
Possible Cause	This is by the design and architecture of the system.
Recommended Action	This is by the design and architecture of the system.
Release	Release 8.0(1)
Associated CDETS #	

Problem Summary	In the scenario where agent1 has got a IAQ call (C1) and he conferenced (SJ/JAL) the call (C2) to another agent where call C2 survives then why Conference flag is tagged with the Outbound call of first agent.
Error Message	NA
Possible Cause	NA
Recommended Action	This is by design. In this case since call C2 survives, the Conference flag will be tagged with the Outbound Call of the first agent. This is different from the SJ/JAL C1 survival scenario where Conference flag will be present with the Inbound ACD call of the first agent.
Release	Release 8.0(1)
Associated CDETS #	