

Device_Association_Status_for_Call_Control_Groups/Triggers_Shows_User_Does_Not_Exist_in_Data_Resync_Results

Problem Summary	If Telephony User is deleted in Cisco Unified CM and Data Resync is done for Call Control Groups/Triggers and User, Device Association status for Call Control Groups/Triggers shows ?User doesn?t exist.?
Error Message	NA
Possible Cause	Call Control Groups/Triggers Resync is done before Telephony User Resync and at that time the Telephony User doesn?t exist in Cisco Unified CM, so status will be displayed as mentioned. But during Data Resync of Telephony User(s), user(s) will be created in Cisco Unified CM and all the devices will be associated as well.
Recommended Action	If any error is displayed in the results, perform Data Check to verify the data
Release	Release 8.5(1)
Associated CDETS #	CSCtj36624, CSCtj43801