

## Desktop: User interface does not appear correctly

<b>Problem Summary</b>	The UI on the desktop does not appear correctly. Text in drop-down lists runs together.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Compatibility View may be enabled on the browser. Finesse does not support Compatibility View.
<b>Recommended Action</b>	<p>Make sure that Compatibility View is disabled on the browser.</p> <ol style="list-style-type: none"> <li>1. In your browser, choose Page &gt; Compatibility View Settings.</li> <li>2. On the Compatibility View Settings dialog, ensure the Display intranet sites in compatibility view checkbox is unchecked.</li> </ol>
<b>Release</b>	Release 8.5(3), Release 9.0(1), Release 9.1(1)
<b>Associated CDETS #</b>	None