

Desktop: User interface does not appear correctly

Problem Summary	The UI on the desktop does not appear correctly. Text in drop-down lists runs together.
Error Message	None.
Possible Cause	Compatibility View may be enabled on the browser. Finesse does not support Compatibility View.
Recommended Action	<p>Make sure that Compatibility View is disabled on the browser.</p> <ol style="list-style-type: none"> 1. In your browser, choose Page > Compatibility View Settings. 2. On the Compatibility View Settings dialog, ensure the Display intranet sites in compatibility view checkbox is unchecked.
Release	Release 8.5(3), Release 9.0(1), Release 9.1(1)
Associated CDETS #	None