

Desktop:_SystemInfo_GET_API_returns_an_empty_value_for_the_secondary_Finesse_host

SystemInfo GET API returns an empty value for the secondary Finesse host when it is not configured in the Finesse Administration Console

Problem Summary	When the secondary Finesse server is not configured in the Cisco Finesse Administration Console, the SystemInfo GET API will return an empty value for the secondary Finesse host in the response.
Error Message	None.
Possible Cause	This issue might occur if the secondary Finesse server host is not configured in the Finesse Administration Console.
Recommended Action	Use the Finesse Administration Console (Cluster Settings Gadget) on the primary Finesse server to configure the secondary Finesse server host.
Release	Release 8.5(3)
Associated CDETS #	None.