

Desktop:\_SystemInfo\_GET\_API\_returns\_an\_empty\_value\_for\_the\_secondary\_Finesse\_host

## **SystemInfo GET API returns an empty value for the secondary Finesse host when it is not configured in the Finesse Administration Console**

<b>Problem Summary</b>	When the secondary Finesse server is not configured in the Cisco Finesse Administration Console, the SystemInfo GET API will return an empty value for the secondary Finesse host in the response.
<b>Error Message</b>	None.
<b>Possible Cause</b>	This issue might occur if the secondary Finesse server host is not configured in the Finesse Administration Console.
<b>Recommended Action</b>	Use the Finesse Administration Console (Cluster Settings Gadget) on the primary Finesse server to configure the secondary Finesse server host.
<b>Release</b>	Release 8.5(3)
<b>Associated CDETS #</b>	None.