SystemInfo GET API returns an empty value for primary and secondary Finesse hosts when the Database goes down and Tomcat restarts

Problem Summary	When the database goes down and Tomcat restarts, Finesse will go OUT_OF_SERVICE and the SystemInfo -Get API returns empty values for the primary and secondary Finesse hosts in the response.
Error Message	None.
Possible Cause	This may occur the if database is down and Tomcat restarts.
Recommended Action	Make sure that the Database service is running. To check the staus of services, enter the command: **utils service list** in the Finesse server CLI. If it is not running, use the appropriate CLI command to restart the "A Cisco DB" service.
Release	Release 8.5(3)
Associated CDETS #	None.