

**Desktop: Reporting errors on the Finesse desktop**

<b>Problem Summary</b>	You want to report errors that you experience while you are signed in to Finesse as an agent or supervisor.
<b>Error Message</b>	None
<b>Possible Cause</b>	None
<b>Recommended Action</b>	<p>If you experience errors on the Finesse desktop, click the <b>Send Error Report</b> button located at the bottom of the page. The button disappears when you click it, and then reappears after the desktop sends the client log information to the Finesse server.</p> <p><b>Note:</b> The Send Error Report button is only available when you are signed in as an agent or supervisor.</p> <p>For information about retrieving the client logs from the Finesse server, see the <a href="#">User Guide for the Cisco Finesse Administration and Serviceability Consoles</a>.</p>
<b>Release</b>	Release 9.0(1), Release 9.1(1)
<b>Associated CDETS #</b>	None